

## SENIOR ADVISORY COMMITTEE

July 1, 2019

### MINUTES

A **MEETING** of the Senior Advisory Committee was held on Monday, July 1, 2019, at the offices of Downers Grove Township, 4340 Prince Street, Downers Grove, Illinois 60515.

#### 1. Call to Order

Chairperson Gaye Wagner called the meeting to order at 1:32pm.

#### 2. Roundtable Introductions

Roundtable introductions were made by all present. After introducing herself, Chairperson Gaye Wagner apologized for missing the June 3, 2019 meeting without notice. She explained that she was nearly a victim of a computer scam and wanted all present to know what happened and to pass it along to educate others. While working at home, Wagner received a loud, screeching alarm notification on her computer noting a breach. Normally well aware of computer scams, Wagner was thrown off by the added component of noise. She nearly surrendered her password, but instead opted to contact Microsoft directly. She asked that her experience be added to the next Senior Survival Series dealing with scams.

Guests at the Meeting included Glenn Gentile, a Downers Grove resident interested in becoming a member of the Council and lending it his IT expertise, Janet Garreau, Executive Director of Interfaith Community Partners, Kerry Quirin, Senior Care Advisor from Senior Living Experts, and Beth Courtney of Touching Hearts at home. Attached to these Minutes is the Sign-In sheet for the Meeting.

#### 3. Review/Approve Minutes

Chairperson Gaye Wagner asked all present to review the Minutes of the June 3, 2019 Meeting. Ralph Beardsley made a motion to approve said Minutes, and was seconded by Kathy Abbate. A unanimous voice vote approved said Minutes.

#### 4. Committee Business

A. Pat Klebenow made a motion to approve the Reappointment of Gaye Wagner as Committee Member/Chairperson for a term of three (3) years (until July 31, 2022), and was seconded by Robert Petranek. A unanimous voice vote approved said motion.

B. Kathy Abbate made a motion to approve the Reappointment of Floyd Mizener as a Committee Member for a term of three (3) years (until July 31, 2022), and was seconded by Pat Klebenow. A unanimous voice vote approved said motion.

C. Robert Petranek made a motion to approve the Reappointment of Pat Klebenow as a Committee Member for a term of three (3) years (until July 31, 2022), and was seconded by Kathy Abbate. A unanimous voice vote approved said motion.

D. Kathy Abbate made a motion to approve the Appointment of Glen Gentile as a new Committee Member for a term of three (3) years (until July 31, 2022), and was seconded by Pat Klebenow. A unanimous voice vote approved said motion.

**5. Public Comment**

There was no public comment.

**6. Committee Reports**

A. There was no Chair/Co-Chair report.

B. Karen Kelly, Township Trustee, related that progress is continuing on the construction of a new building adjacent to the Township building, which will be used for senior activities and a food pantry. Township Supervisor Mark Thoman has meetings scheduled with the Village of Downers Grove to discuss permits needed to begin and complete construction.

C. (a) Robert Petranek outlined the Senior Survival Series which has been very successful thus far with an average of 15-20 attendees at each session. The next Lunch and Learn program is scheduled for Thursday, September 19, and the subject will be hearing. The October 24, 2019 session will talk about police and fire safety. Petranek went on to say that the Committee's goal is to have eight to ten lunch and learn sessions per year. At this time, we are on track to meet that goal.

(b) Susan Mistretta distributed the Dial-A-Ride report without discussion or comment.

**7. Village & County News/Updates**

A. Troy Agema, DuPage County Sheriff's Office, was absent from the meeting. Lynn Dralle, Westmont Fire Department, stated that while she had no specific items to report, the Department has noted an increase in calls and all citizens should be aware of emergency vehicles at all times. She asked that everyone remember to exercise caution during summer activities.

B. (a) Sheri Henderson reported that the Burr Ridge Park District will be holding its annual Harvest Fest on September 28, 2019. She noted that it is the same day as the Car Care Clinic, but will be held in the afternoon. The Park District reports an average attendance of 4,000 people, so she urged any interested parties to contact her if they would like to sponsor a table at the event. On another subject, Sheri advised everyone to contact their State Representative if they are having issues with potholes and other street repairs. The State Representative will contact IDOT and repairs are usually made quicker than dealing with local municipalities.

(b) Kate Vogts of the Community House commented on the success of the recent PickleBall Tournament held there.

The discussion veered off topic as Ms. Vogts recounted an experience had by her mother-in-law with the "grandparent scam". She requested that Robert repeat the scam session in the Senior Survival Series. As a salesman, Robert Petranek noted that the scammers use the same techniques as salespeople, to-wit: fear, uncertainty and doubt (or, "FUD"). Gaye Wagner said that she would like a "scam discussion" added to the Agenda for every SAC meeting going forward.

(c) Alice Krampits did not have any report for Westmont Park District. However, she did distribute a draft of the Car Care Clinic flyer and asked for all Committee members' input.

C. Julie Larson, DuPage County Senior Services, reported that they will be hosting a Veterans Support Fair on July 10, from 8:30am to 10:30am, in the Auditorium at the County offices located at 421 North County Farm Road, Wheaton. Additionally, DuPage County Senior Services is also sponsoring a Senior Living Fair at Drury Lane on August 20-21, 2019. She will bring more information to the August meeting.

D. George Goodwin, a volunteer with AARP, was absent.

E. Beth Courtney, a guest at the meeting and Owner of Touching Hearts at home, gave an overview of her business. Touching Hearts at home provides non-medical, in-home assistance to allow people to feel that they continue to have a purpose in life. Both Beth and her employees feel a personal connection with each client. Touching Hearts at home currently services the Downers Grove, Lisle, Naperville, Wheaton and Lombard areas. The agency gets referrals primarily through word-of-mouth recommendations. Beth arrived at Touching Hearts at home after a successful career in industrial sales. She felt she needed a more personal connection with clients and found her way to the Touching Hearts at home franchise program.

#### **8. Old Business/New Business**

A motion to table the training video discussion until the August, 2019 meeting was made by Gaye Wagner and seconded by Kathy Abbate. A unanimous voice vote carried the motion.

#### **9. New Business**

A. Gaye Wagner distributed a Banner News survey and asked that all members complete and return it to Cathy Rager no later than July 15, 2019. She then said that a committee will be set up at the August 5, 2019 meeting to review and revise the Banner News for reprinting and distribution in 2020.

B. Gaye Wagner also spoke to the Car Care Clinic, saying we need giveaway items and asking for all Committee members' assistance in locating and obtaining same. She would also like to see greater delegation of tasks for the Clinic, and added that the Committee can discuss this in detail at the August 6, 2019 meeting.

C. Gaye Wagner said that in her business she has met several people who are interested in SAC and what it does. Wagner went on to state that all Committee members should become "SAC Ambassadors" so we can continue to get new members and new perspectives.

D. Ralph Beardsley urged all present to make certain they have everything necessary to obtain the new "Real ID". He said his visit to the Secretary of State's office was very chaotic and lengthy in time.

#### **8. Adjournment**

Upon motion to adjourn made by Ralph Beardsley, seconded by Kathy Abbate, and by unanimous voice vote, the Meeting was adjourned at 2:33pm.

Respectfully Submitted,

---

Cathy Rager, Recording Secretary